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9 **UNITED STATES BANKRUPTCY COURT**  
10 **NORTHERN DISTRICT OF CALIFORNIA**  
11 **SAN FRANCISCO DIVISION**

12 **In re:**

13 **PG&E CORPORATION,**

14 **- and -**

15 **PACIFIC GAS AND ELECTRIC**  
16 **COMPANY,**

17 **Debtors.**

- 18 ☐ Affects PG&E Corporation  
19 ☐ Affects Pacific Gas and Electric Company  
☒ Affects both Debtors

20 *\* All papers shall be filed in the Lead Case, No.*  
21 *19-30088 (DM).*

Bankruptcy Case No. 19-30088 (DM)

Chapter 11

(Lead Case) (Jointly Administered)

**REORGANIZED DEBTORS' THIRTY-  
EIGHTH OMNIBUS OBJECTION TO  
CLAIMS (CUSTOMER NO LIABILITY  
CLAIMS)**

**Response Deadline:**

**December 1, 2020, 4:00 p.m. (PT)**

**Hearing Information If Timely Response Made:**

Date: December 15, 2020

Time: 10:00 a.m. (Pacific Time)

Place: (Telephonic Appearances Only)

United States Bankruptcy Court

Courtroom 17, 16th Floor

San Francisco, CA 94102

1 **TO: (A) THE HONORABLE DENNIS MONTALI, UNITED STATES BANKRUPTCY**  
2 **JUDGE; (B) THE OFFICE OF THE UNITED STATES TRUSTEE; (C) THE AFFECTED**  
3 **CLAIMANTS; AND (D) OTHER PARTIES ENTITLED TO NOTICE:**

4 PG&E Corporation (“**PG&E Corp.**”) and Pacific Gas and Electric Company (the “**Utility**”), as  
5 debtors and reorganized debtors (collectively, “**PG&E**” or the “**Debtors**” or as reorganized pursuant to  
6 the Plan (as defined below), the “**Reorganized Debtors**”) in the above-captioned chapter 11 cases (the  
7 “**Chapter 11 Cases**”) hereby submit this thirty-eighth omnibus objection (the “**Objection**”) to the Proofs  
8 of Claim (as defined below) identified in the column headed “Claims To Be Disallowed and Expunged”  
9 on **Exhibit 1** annexed hereto.

## 10 **I. JURISDICTION**

11 This Court has jurisdiction over this Objection under 28 U.S.C. §§ 157 and 1334; the *Order*  
12 *Referring Bankruptcy Cases and Proceedings to Bankruptcy Judges*, General Order 24 (N.D. Cal.); and  
13 Rule 5011-1(a) of the Bankruptcy Local Rules for the United States District Court for the Northern  
14 District of California (the “**Bankruptcy Local Rules**”). This matter is a core proceeding pursuant to 28  
15 U.S.C. § 157(b). Venue is proper before this Court pursuant to 28 U.S.C. §§ 1408 and 1409. The  
16 statutory predicates for the relief requested are section 502 of Title 11 of the United States Code (the  
17 “**Bankruptcy Code**”) and Rule 3007 of the Federal Rules of Bankruptcy Procedure (collectively, the  
18 “**Bankruptcy Rules**”).

## 19 **II. BACKGROUND**

20 On January 29, 2019 (the “**Petition Date**”), the Debtors commenced with the Court voluntary  
21 cases under chapter 11 of the Bankruptcy Code. Prior to the Effective Date (as defined below), the  
22 Debtors continued to operate their businesses and manage their properties as debtors in possession  
23 pursuant to sections 1107(a) and 1108 of the Bankruptcy Code. No trustee or examiner was appointed  
24 in either of the Chapter 11 Cases. The Chapter 11 Cases are being jointly administered for procedural  
25 purposes only pursuant to Bankruptcy Rule 1015(b).

26 Additional information regarding the circumstances leading to the commencement of the Chapter  
27 11 Cases and information regarding the Debtors’ businesses and capital structure is set forth in the  
28 *Amended Declaration of Jason P. Wells in Support of the First Day Motions and Related Relief* [Docket  
No. 263].

1 On July 1, 2019, the Court entered the *Order Pursuant to 11 U.S.C. §§ 502(b)(9) and 105(a),*  
2 *Fed. R. Bankr. P. 2002, 3003(c)(3), 5005, and 9007, and L.B.R. 3003-1 (I) Establishing Deadline for*  
3 *Filing Proofs of Claim, (II) Establishing the Form and Manner of Notice Thereof, and (III) Approving*  
4 *Procedures for Providing Notice of Bar Date and Other Information to All Creditors and Potential*  
5 *Creditors* [Docket No. 2806] (the “**Bar Date Order**”). The Bar Date Order set the deadline to file all  
6 proofs of claim (each, a “**Proof of Claim**”) in respect of any prepetition claim (as defined in section  
7 101(5) of the Bankruptcy Code), including all claims of Fire Claimants (as defined therein), Wildfire  
8 Subrogation Claimants (as defined therein), Governmental Units (as defined in section 101(27) of the  
9 Bankruptcy Code), and Customers, and for the avoidance of doubt, including all secured claims and  
10 priority claims, against either of the Debtors as October 21, 2019 at 5:00 p.m. Pacific Time (the “**Bar**  
11 **Date**”). The Bar Date later was extended solely with respect to unfiled, non-governmental Fire  
12 Claimants to December 31, 2019 [Docket No. 4672]<sup>1</sup>; and subsequently with respect to certain claimants  
13 that purchased or acquired the Debtors’ publicly held debt and equity securities and may have claims  
14 against the Debtors for rescission or damages to April 16, 2020 [Docket No. 5943].

15 Pursuant to Paragraph 3(o) of the Bar Date Order, any Customer whose claim was limited  
16 exclusively to ordinary and customary refunds, overpayments, billing credits, deposits, or similar billing  
17 items was not required to file a Proof of Claim.

18 By Order dated June 20, 2020 [Dkt. No. 8053], the Bankruptcy Court confirmed the *Debtors’*  
19 *and Shareholder Proponents’ Joint Chapter 11 Plan of Reorganization Dated June 19, 2020* (as may be  
20 further modified, amended or supplemented from time to time, and together with any exhibits or  
21 scheduled thereto, the “**Plan**”). The Effective Date of the Plan occurred on July 1, 2020 (the “**Effective**  
22 **Date**”). See Dkt. No. 8252.

### 23 **III. RELIEF REQUESTED**

24 The Reorganized Debtors file this Objection, pursuant to section 502 of the Bankruptcy Code,  
25 Bankruptcy Rule 3007(d)(6), Bankruptcy Local Rule 3007-1, and the *Order Approving (A) Procedures*  
26 *for Filing Omnibus Objections to Claims and (B) the Form and Manner of the Notice of Omnibus*

27  
28 <sup>1</sup> The claims of Fire Claimants will be administered through the Fire Victim Trust and the claims of  
Wildfire Subrogation Claimants through the Subrogation Wildfire Trust in accordance with the Plan.

1 *Objections*, dated June 30, 2020 [Docket No. 8228] (the “**Omnibus Objections Procedures Order**”),  
2 seeking entry of an order disallowing and expunging Proofs of Claim filed by certain of the Reorganized  
3 Debtors’ Customers that do not state a basis for the Claim (the “**Customer No Liability Claims**”). The  
4 Customer No Liability Claims are identified on **Exhibit 1**, in the columns headed “Claims To Be  
5 Disallowed and Expunged.”

6 As the Court is aware, in connection with the Bar Date Order, the Debtors served specially  
7 tailored and customized notices of the Bar Date (the “**Customer Bar Date Notice**”) together with Proof  
8 of Claim forms on all of the Utility’s nearly 6.2 million customers. *See* Dkt. No. 4687. The simpler  
9 Customer Bar Date Notice made clear that Customers were not required to file Proofs of Claim for  
10 ordinary and customary refunds, overpayments, billing credits, deposits, or similar billing items.

11 Each of the Customer No Liability Claims was filed by a Customer of the Utility, however, after  
12 reviewing their books and records and the limited information submitted with the Proofs of Claim, the  
13 Reorganized Debtors are unable to determine any liability or basis for the asserted Claims. As set forth  
14 in the McWilliams Declaration, Part 2, Question 8 of the Court-approved Proof of Claim form asks  
15 “What is the basis of the claim?” It lists several examples, and instructs Claimants to attached documents  
16 supporting the Claim as required by Bankruptcy Rule 3001(c). In most cases, the Customer No Liability  
17 Claims do not provide an answer to this question, nor do they attach any relevant supporting  
18 documentation. In some cases, the Customer No Liability Claims provide an answer, but it is one of the  
19 examples provided (*e.g.*, “good[s] sold”) without additional explanation or relevant supporting  
20 documentation. In other cases, the answer is filled out but does not provide a basis for the Reorganized  
21 Debtors to analyze liability (*e.g.*, “?”, “don’t know,” “PGE bankruptcy,” or “personal loss”). In these  
22 cases as well, no relevant supporting documentation was provided.

23 The Reorganized Debtors personnel conducted a rigorous review of their records to attempt to  
24 determine any basis under which the Reorganized Debtors might be liable for the Customer No Liability  
25 Claims. First, the Reorganized Debtors’ Billing Operations Department established that all Claimants  
26 were current or former Customers of the Utility and confirmed that there were no outstanding prepetition  
27 billing issues relating to these Customers. Second, the Reorganized Debtors’ Customer Fund  
28 Management and Customer Energy Solutions Program Operations Departments cross-checked these

1 Claims against records maintained with respect to non-energy billing, security deposits, rebates, and  
2 refunds and confirmed that they did not correspond to known prepetition claims. Third, the Reorganized  
3 Debtors' Customer Relations Department cross-checked the Claims against complaints made to the  
4 California Public Utilities Commission. Fewer than a dozen Claims matched, and these have been  
5 removed and are not the subject of this Objection. Finally, the Reorganized Debtors and their  
6 professionals checked Claimants' names against parties with known litigation claims, Fire Victim  
7 Claims, and other property damage claims. Any matches have been excluded and are not the subject of  
8 this Objection.

9 The Debtors conducted a large-scale public outreach campaign in December 2019. As part of  
10 this campaign, the Debtors sent targeted letters to Claimants, requesting more information regarding  
11 their Proofs of Claim. A true and correct copy of this letter is attached as Exhibit A to the McWilliams  
12 Declaration. Nearly all of the approximately 1,800 Customer No Liability Claims included on this  
13 objection were included in that campaign.

14 Accordingly, for the reasons set forth herein, the Customer No Liability Claims should be  
15 disallowed and expunged. In accordance with the Bar Date Order, to the extent it is later determined  
16 that any of the Customer No Liability Claims represent Customer claims limited exclusively to ordinary  
17 and customary refunds, overpayments, billing credits, deposits, or similar billing items such matters will  
18 be resolved in the ordinary course, and the disallowance and expungement of Customer No Liability  
19 Claims as requested here will not preclude such ordinary course customer claims.

#### 20 **IV. ARGUMENT**

##### 21 **A. The Customer No Liability Claims Should Be Disallowed and** 22 **Expunged**

23 Bankruptcy Rule 3007(d)(6) states that a debtor may object on an omnibus basis to claims that  
24 "were presented in a form that does not comply with applicable rules, and the objection states that the  
25 objector is unable to determine the validity of the claim because of the noncompliance." Fed. R. Bankr.  
26 P. 3007(d)(6). The Omnibus Objections Procedures Order supplemented Bankruptcy Rule 3007(d) to  
27 permit the Reorganized Debtors to file objections to more than one claim if "[t]he claims do not comply  
28 with the requirements for a proof of claim in that they lack required information or documents necessary  
to establish prima facie evidence of the claims' validity, the Debtors have no other information to support

1 the claims' validity, and the Debtors deny liability on that basis." Omnibus Objections Procedures Order,  
2 ¶2(C)(iv). The Reorganized Debtors and their professionals have reviewed their books and records and  
3 each of the Customer No Liability Claims identified on Exhibit 1 and have determined that the  
4 Reorganized Debtors are unable to determine any liability or basis for the asserted Claims and/or they  
5 do not provide sufficient information or supporting documents to establish prima facie (or any) evidence  
6 of their validity. This Court previously has ruled against debtors arguing that a claim providing  
7 insufficient documentation was in and of itself subject to disallowance. *See Heath v. Am. Express Travel*  
8 *Related Servs. Co. (In re Heath)*, 331 B.R. 424 (B.A.P. 9th Cir. 2005) (Montali, J.); *Campbell v. Verizon*  
9 *Wireless S-CA (In re Campbell)*, 336 B.R. 430 (B.A.P. 9th Cir. 2005) (Montali, J.). Rather than simply  
10 arguing that the Customer No Liability Claims are subject to disallowance because they do not provide  
11 any evidentiary support, the Reorganized Debtors and their professionals have conducted the detailed  
12 analysis described above to attempt to discern the basis on which the Customer No Liability Claims  
13 assert liability, to no avail. Accordingly, the Reorganized Debtors have no choice but to deny liability  
14 with respect to the Customer No Liability Claims because there is no additional research that can be  
15 conducted that might yield a basis for liability.

16 Each of the Claimants is listed alphabetically, and the claim number and amount are identified  
17 in accordance with Bankruptcy Rule 3007(e). Furthermore, in accordance with the Omnibus Objections  
18 Procedures Order, the Reorganized Debtors have sent individualized notices to the holders of each of  
19 the Customer No Liability Claims.

#### 20 **B. The Claimants Bear the Burden of Proof**

21 A filed proof of claim is "deemed allowed, unless a party in interest . . . objects." 11 U.S.C.  
22 § 502(a).<sup>2</sup> Section 502(b)(1) of the Bankruptcy Code, however, provides in relevant part that a claim  
23 may not be allowed if "such claim is unenforceable against the debtor and property of the debtor, under  
24 any agreement or applicable law." 11 U.S.C. § 502(b)(1). Once the objector raises "facts tending to  
25 defeat the claim by probative force equal to that of the allegations of the proofs of claim themselves,"

26 <sup>2</sup> Under Section 7.1 of the Plan, the Reorganized Debtors have until 180 days after the Plan's Effective  
27 Date to bring objections to claims, which deadline may be extended by the Court. On October 27,  
28 2020, the Reorganized Debtors filed the *Motion for Entry of an Order Extending Deadline for the*  
*Reorganized Debtors to Object to Claims* [Docket No. 9355], which seeks to extend this deadline 180  
days, to June 26, 2021.

1 *Wright v. Holm (In re Holm)*, 931 F.2d 620, 623 (9th Cir. 1991), quoting 3 L. King, *Collier on*  
2 *Bankruptcy* § 502.02 at 502-22 (15th ed. 1991), then “the burden reverts to the claimant to prove the  
3 validity of the claim by a preponderance of the evidence,” *Ashford v. Consolidated Pioneer Mortgage*  
4 *(In re Consolidated Pioneer Mortgage)* 178 B.R. 222, 226 (B.A.P. 9th Cir. 1995) (quoting *In re*  
5 *Allegheny Int’l, Inc.*, 954 F.2d 167, 173-74 (3d Cir. 1992)), *aff’d without opinion* 91 F.3d 151 (9th Cir.  
6 1996). “[T]he ultimate burden of persuasion is always on the claimant.” *Holm*, 931 F.2d at 623 (quoting  
7 King, *Collier on Bankruptcy*); *see also Lundell v. Anchor Constr. Specialists, Inc.*, 223 F.3d 1035, 1039  
8 (9th Cir. 2000), *Spencer v. Pugh (In re Pugh)*, 157 B.R. 898, 901 (BAP 9th Cir. 1993); *In re Fidelity*  
9 *Holding Co.*, 837 F.2d 696, 698 (5th Cir. 1988).

10 As set forth above, the Reorganized Debtors submit that the Customer No Liability Claims do  
11 not comply with the requirements for a proof of claim in that they lack required information or documents  
12 necessary to establish prima facie evidence of the Claims’ validity. The Reorganized Debtors have been  
13 unable to locate any information that would support the Claims’ validity, and therefore deny liability.  
14 The Reorganized Debtors therefore submit that the Customer No Liability Claims should be disallowed  
15 and expunged in their entirety. If any Claimant believes that a Customer No Liability Claim is valid, it  
16 must present affirmative evidence demonstrating the validity of that claim.

## 17 **V. RESERVATION OF RIGHTS**

18 The Reorganized Debtors hereby reserve the right to object, as applicable, in the future to any of  
19 the Proofs of Claim listed in this Objection on any ground, and to amend, modify, or supplement this  
20 Objection to the extent an objection to a claim is not granted, and to file other objections to any proofs  
21 of claims filed in these cases, including, without limitation, objections as to the amounts asserted therein,  
22 or any other claims (filed or not) against the Debtors, regardless of whether such claims are subject to  
23 this Objection. A separate notice and hearing will be scheduled for any such objections. Should the  
24 grounds of objection specified herein be overruled or withdrawn, wholly or in part, the Reorganized  
25 Debtors reserve the right to object to the Customer No Liability Claims on any other grounds that the  
26 Reorganized Debtors may discover or deem appropriate.

## 27 **VI. NOTICE**

28 Notice of this Objection will be provided to (i) holders of the Customer No Liability Claims; (ii)



1 the Office of the U.S. Trustee for Region 17 (Attn: Andrew R. Vara, Esq. and Timothy Laffredi, Esq.);  
2 (iii) counsel to the Creditors Committee; (iv) counsel to Tort Claimants Committee; (v) all counsel and  
3 parties receiving electronic notice through the Court's electronic case filing system; and (vi) those  
4 persons who have formally appeared in these Chapter 11 Cases and requested service pursuant to  
5 Bankruptcy Rule 2002. The Reorganized Debtors respectfully submit that no further notice is required.  
6 No previous request for the relief sought herein has been made by the Reorganized Debtors to this or  
7 any other Court.

8 WHEREFORE the Reorganized Debtors respectfully request entry of an order granting (i) the  
9 relief requested herein as a sound exercise of the Reorganized Debtors' business judgment and in the  
10 best interests of their estates, creditors, shareholders, and all other parties interests, and (ii) such other  
11 and further relief as the Court may deem just and appropriate.

12 Dated: November 5, 2020

**KELLER BENVENUTTI KIM LLP**

13 By: /s/ Peter J. Benvenutti  
14 Peter J. Benvenutti

15 *Attorneys for Debtors and Reorganized Debtors*  
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